

Cynulliad Cenedlaethol Cymru
Y Pwyllgor Iechyd, Gofal Cymdeithasol
a Chwaraeon
Ymchwiliad I wasanaethau Nyrsio
Cymunedol a Nyrsio Adal
HSCS(5) CDN AI 14
Ymateb gan unigolyn

National Assembly for Wales
Health, Social Care and Sport
Committee
Inquiry into Community and District
Nursing services

Evidence from an individual

As a District Nurse with over 30 years service, I have seen many changes as a service we have become more professional and skilled. However this is not reflected in other service users proscription of the service. Within my team we have a wonderful admin support worker we do need to have guidelines on safe staffing levels as I have started my day with 13 calls to complete in 8 hours but being a Band 6 I'm also on call and you may have as many as another 8 extra calls to complete as the rest of your team is at its capacity you don't share them. More user friendly mobile devices would have a positive impact as we attend calls without any prior knowledge of risks to patient or staff.

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